



Every new Powell Max 3D rod is covered by our Limited Original Owner Warranty. Powell reserves the right to determine whether to repair or replace any Powell product covered by the warranty and the right to replace any discontinued models with comparable models when necessary, as well as modify the warranty fees as deemed necessary. **PLEASE NOTE: Defects due to workmanship and materials occur within the first few times of use as the rod blank is put under load while fishing and casting.** If you want to keep any special ancillary parts such as cases, rod socks, please do not send them, we will dispose of them as we process the claim. Below are step by step warranty replacement instructions:

Please note: Your Powell Retailer can exchange your rod over the counter if they choose to do so. Fees still apply.

IF YOU ARE CLAIMING A MANUFACTURING DEFECT YOU NEED TO DO THE FOLLOWING

The steps to follow if you think your casting, spinning or fly rod broke due to a manufacturing defect. Please keep in mind that, if you have been using this rod on several outings casting, catching fish and putting the rod under load without incident, it probably isn't the rods fault. We make no determination on the phone. We must have the physical rod in our possession.

- 1. Any rod with a date of manufacture before f16 (June 2016) will not qualify for free replacement. The date of manufacture can be seen on the back of the rod.**
2. Fill out the warranty claim form with all of your contact information
3. Send in your entire rod or your warranty will be voided
4. After we review the rod, your notes as to how break occurred and look at the date of manufacture, we will contact you with our findings.

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If you are claiming a defect, please make sure you send us your entire rod for examination, or your warranty will be voided and you will be required to pay a warranty and shipping fee in order to get a new rod.

Original Max and Endurance rods are replaced with a Max 3D rod. All Fly Rods will be replaced with the Legacy XL. For U.S. customers, please include either a check made out to Powell, or your Visa / MasterCard number along with the card's expiration date and 3-digit security code on the back.

Send in the rod portion, completed warranty form and payment to:
Powell Products, Inc.
25 Commercial Blvd. STE. A
Novato, CA 94949

For any warranty questions, please contact us directly at:
Phone: 415-382-9745, E-mail: warranty@powellco.com

Nusance - \$35.00 warranty fee per incident, plus \$25.00 shipping
Fly Rods - \$60.00 warranty fee per incident, plus \$25.00 shipping
Max 3D - \$60.00 warranty fee per incident, plus \$25.00 shipping
Inferno - \$40.00 warranty fee per incident, plus \$25.00 shipping
Diesel – no warranty

Customer Name: _____ Address: _____ City/State/Zip: _____

Telephone: _____ Email: _____

Rod Model (s): _____ Reason for Repair: _____

Additional Comments/Instructions: _____

Visa or M/C # _____ Exp-Date ____/____ 3-Digit Code on back _____