



Every new Powell Max 3D rod is covered by our Limited Original Owner Warranty. Powell reserves the right to determine whether to repair or replace any Powell product covered by the warranty and the right to replace any discontinued models with comparable models when necessary, as well as modify the warranty fees as deemed necessary. **PLEASE NOTE: Defects due to workmanship and materials occur within the first few times of use as the rod blank is put under load while fishing and casting.** If you want to keep any special ancillary parts such as cases, rod socks, please do not send them, we will dispose of them as we process the claim. Below are step by step warranty replacement instructions and the two options:

OPTION ONE

- **The steps for sending back a normal wear n tear warranty**

- 1) For spinning and casting, rods **please cut the 8 inch section of the Rod which contains the Powell logo (as seen in picture below)**



- 2) Send in the rod portion, completed warranty form in a small padded envelope with proper postage and payment to:

OPTION TWO

- **The steps to follow if you think this is a manufacturing defect. Please keep in mind; if you have been catching fish on this rod on your first few outings without incident, it probably isn't the rods fault. We make no determination on the phone. We must have the physical rod in our possession.**

If you are claiming a defect, please make sure you send us your entire rod for examination, or your warranty will be voided and you will be required to pay warranty and shipping fee in order to get a new rod.

Original Max and Endurance rods are replaced with a Max 3D rod. For U.S. customers, please include either a check made out to Powell, or your Visa / MasterCard number along with the card's expiration date and 3-digit security code on the back.

FLY ROD RETURNS

For Fly Rods please send **Entire Rod back—Always**

Please mail all warranty items to:

**Powell Products, Inc.
25 Commercial Blvd. STE. A
Novato, CA 94949**

For any warranty questions, please contact us directly at:

Phone: 415-382-9745

E-mail: warranty@powellco.com

**Fly Rods - \$60.00 warranty fee per incident, plus \$25.00 shipping
Max 3D - \$60.00 warranty fee per incident, plus \$25.00 shipping
Inferno - \$40.00 warranty fee per incident, plus \$25.00 shipping
Nusance - \$35.00 warranty fee per incident, plus \$25.00 shipping
Diesel – no warranty**

Please return your rod to:

Customer Name:

Address:

City/State/Zip:

Telephone:

Email:

Rod Model (s):

Reason for Repair:

Additional Comments/Instructions:

Visa or M/C # _____ Exp-Date ___/___ 3-Digit Code on back _____